

*Quality Assurance Department
 Analytical & Measuring Instruments Division
 Shimadzu Corporation*

Date: May 26, 2026
 Our Reference: ZEJP-1572A

Dear Customers

Information on the Impact and Countermeasures for Our Products and Services Regarding the Adobe Acrobat Reader Vulnerability

We would like to express our sincere appreciation for your continued patronage of our products. A critical vulnerability has recently been identified in Adobe Acrobat Reader, which is widely used for viewing PDF files.

Following our investigation of this issue, we have confirmed that the products listed below are affected, and we would like to inform you accordingly.

The impact of this vulnerability can be mitigated by updating to the patched (security-fixed) version.

As of May 7, 2026, no impact has been identified on products other than those listed below.

1. Affected Products

The following products are affected:

Product Name	Affected Version	Fixed Version
LabSolutions LC/GC LabSolutions LCMS LabSolutions GCMS	5.140 and earlier	5.141 and later
LabSolutions DB LabSolutions DB LCMS LabSolutions DB GCMS	6.140 and earlier	6.141 and later
LabSolutions CS	6.130 and earlier	6.134 and later
LabSolutions Manager LabSolutions Manager DB LabSolutions Manager DB MIDR LabSolutions Manager CS	6.134 and earlier	6.141 and later

The versions of Adobe Acrobat Reader included in the affected product are listed below:

Japanese/English : 21.001.20155.39962

Chinese : 18.009.20044.55097

Note: The versions of Adobe Acrobat Reader that contain the vulnerability are 26.001.21367 and earlier.

Furthermore, this also applies if the version of Adobe Acrobat Reader installed on PCs for the products listed below is 26.001.21367 or earlier. We kindly request that you check the installed version of Adobe Acrobat Reader for these products.

*LabSolutions LC/GC, LabSolutions DB

*LabSolutions LCMS, LabSolutions DB LCMS

*LabSolutions GCMS, LabSolutions DB GCMS

*LabSolutions CS

*LabSolutions Manager, LabSolutions Manager DB, LabSolutions Manager DB MIDR,

*LabSolutions Manager CS

*LabSolutions IR

*GCMSsolution

*Software for CLAM series

(SCLAM-2000, CLAM-2000, CLAM-2000 CL, CLAM-2030, CLAM-2030 CL, CLAM-2040, CLAM-2040 CL)

*Software for EPMA-8050G and EPMA-1720

*Various software for Testing Machines

*Various software for Non-Destructive Inspection Equipment

2. Mitigation Measures (Until updating to a corrected version)

If you continue to use a version of Adobe Acrobat Reader that contains the vulnerability mentioned above, please ensure that it is used in an environment disconnected from external networks.

If disconnection from external networks is not feasible, please refer to "[Manually update Adobe Acrobat](#)" and update Adobe Acrobat Reader to the latest version.

We apologize for any inconvenience caused, and kindly request that you verify the version of Adobe Acrobat Reader installed on your PC and update it to the latest version as necessary.

Please note that Adobe Acrobat Reader is not automatically updated by the LabSolutions installer.

3. Release of Corrected Versions

The corrected versions of LabSolutions (Version 5.141 / 6.141) are scheduled to be released in May 2026.

Please note that Adobe Acrobat Reader has not been bundled with LabSolutions CS from Version 6.134 onward.

The versions of Adobe Acrobat Reader included in LabSolutions Version 5.141 / 6.141 are as follows:

Japanese / English / Chinese: 26.001.21431.0 (Corrected version)

Furthermore, the installed versions of Adobe Acrobat Reader on the PCs listed in Section 1 will also be sequentially replaced with corrected versions.

Therefore, please launch the bundled Adobe Acrobat Reader installer and install the latest version.

4. Contact Information for Inquiries

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LCMS : qa_lcms2@group.shimadzu.co.jp

CLAM : qa_life@group.shimadzu.co.jp

Spectro : qa_sp@group.shimadzu.co.jp

EPMA : qa_surx@group.shimadzu.co.jp

Testing Machine : qa_sikenki@group.shimadzu.co.jp

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Sincerely,



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