



Shimadzu Medical Systems USA  
receives an IMV ServiceTrak™  
Award in the R/F Systems  
category



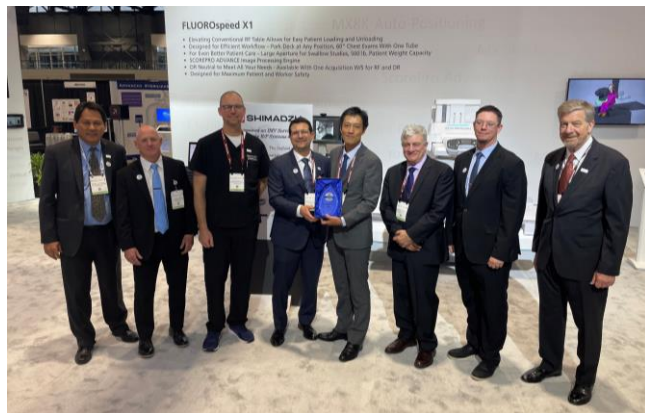
Shimadzu Medical Systems USA has received an IMV ServiceTrak™ Award in the Best System Performance Category for R/F Systems. In the recent, “2022 ServiceTrak™ Radiographic Fluoroscopy X-ray Systems”, Shimadzu was one of the manufacturers who received the highest customer satisfaction rating for “Overall System Performance”.

IMV produces a series of proprietary ServiceTrak™ reports derived from extensive online surveys or phone interviews with radiology professionals in U.S. hospitals and non-hospital locations from IMV’s master database of Radiographic Fluoroscopy X-ray system locations. The radiology professionals are asked to rate their level of satisfaction with the equipment manufacturers, system performance and the service support. This 2022 ServiceTrak™ survey results from interviews with 412 diagnostic imaging sites that have 497 unique systems.



**\*About IMV**

IMV, established in 1977, is a recognized leader in market research and online publishing for the medical imaging and clinical diagnostic instruments markets. Visit IMV at: [www.imvinfo.com](http://www.imvinfo.com)



Shimadzu Medical Systems USA received the award at RSNA 2022. Charles Cassudakis (Business Director Radiographic and RF Products, Shimadzu Medical Systems USA) emphasizes that, “We are extremely pleased to receive the IMV award for Best Product Performance for our R/F products. What makes this award so meaningful is that it is a reflection of our customers’ satisfaction with our R/F product portfolio consisting of the FLUOROSPEED X1 and the SONIALVISION G4 systems.”



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